## **Barry Callebaut**

Chocolate volume impacted by exceptional cost-plus pricing, with strategic prioritization resulting in lower Cocoa volume

9-Month Key Sales Figures, Fiscal Year 2024/2025 10 July 2025





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### Cocoa and chocolate industry in a new normal

- Elevated and volatile bean prices from historic £2,000 average to £6,000-£10,000 over past 2 years creating unprecedented market environment
- 2 Group volume decline in Q3 impacted by U.S. tariff uncertainty, market demand and strategic prioritization in cocoa
- <sup>3</sup> Exceptional pass through of higher cocoa prices driving revenue growth of +56.7% in local currencies in first nine months
- 4 On track with BC Next Level and action plan underway to supporting deleveraging

FY 24/25: Due to unprecedented market conditions, revised volume guidance, with mid
single-digit decrease in Global Chocolate and double-digit decrease in Global Cocoa. Results
in an overall around -7% volume decrease and mid to high-single digit increase in EBIT<sup>1</sup>



# Unprecedented market environment continues with significant volatility amid elevated prices

London cocoa futures (in GBP/MT)<sup>1</sup>



- Cocoa bean prices remain elevated, +43% year-overyear in 9M 24/25
- Important to see futures market self-corrected several times now, to return more connected to supply reality
- Futures market remained in backwardation, increasing costs. Recently eased amid surplus expectations
- ICCO continues to expect slight surplus for 24/25, despite weaker mid-crop
- Promising productivity developments in non-West Africa origins, including Ecuador & Indonesia, but impact takes time
- Ivory Coast mid-crop farmgate price increased by 22%, providing more income to reinvest in farms

#### Actions underway to increase BC's resiliency to new normal with far higher volatility

The World's Best Chocolate Solutions <sup>1</sup>2nd continuation



## Value chain dynamics amplifying short-term impact as B2C customers adjust to new normal

### BC translating cocoa volatility into order-book in real-time

Significant cumulative pricing to pass through higher cocoa costs

Customers taking action in anticipation of consumer reaction

Nielsen B2C reaction comes with a delay to futures market price





#### Slowing call offs

Destocking

- Timing orders around market movements
- Shifting business across their network





## Strategic growth pillars continue to show resilience

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Deepen outsourcing partnerships

Gourmet 2.0

2

- Strengthened by new normal: capital intensity, sustainability, specialties
- Short-term selective actions by large global customers to prioritize own excess capacity
- Continue to see solid pipeline and strong collaboration on innovation

- Strong growth in AMEA and Latin America
- Q3 impacted by high base of comparison in prior year
- Continued investment and progress on digital route-to-market

 More resilient volume performance than Group average

Scale up

**Specialties** 

 Positive growth with FM customers through collaboration on innovative value propositions that enhance consumer appeal 'Fair share' in AMEA

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- Official opening of Neemrana, India factory
- Ramp up of compound Center of Excellence continuing
- Strategic collaboration to accelerate sustainable chocolate innovation



### **Continued progress on BC Next Level**

- BCOS<sup>1</sup>: Standardizing factory processes. Rolled out in 6 factories, 21 more coming by October
- Food Safety: Further upgrade of processes, tools and organization globally
- GBS: Ramp up well underway with 93% of knowledge transfer sessions completed
- Digital: Rolling out real-time track & trace for shipments. Launched Portfolio AI, enabling customer product recommendations
- Culture: eNPS as leading indictor with 12 point improvement from October 2024 to May 2025



# 9M 24/25 volume dynamics a function of market environment and strategic prioritization decisions

	9M volume development	Key drivers	% of Group 9M volume
Group	-6.3%		
Global Chocolate	-5.1%	Highly challenging and volatile market environment, amplified by U.S. tariff uncertainty in Q3	81%
Food Manufacturers	-5.8%	Market dynamics and high prices impacting customer behavior	67%
Gourmet	-1.7%	Strong growth in AMEA and Latin America. High base of comparison in Q3 and more volatility from quarterly price lists	15%
Global Cocoa	-11.3%	Negative market demand from bean price increases & prioritization of higher return segments within Cocoa and to Global Chocolate in a supply constrained environment	19%

# Chocolate volumes impacted by customers adjusting short-term behaviour as they anticipate B2C impact

#### Global Chocolate sales volume: -5.1% vs. -3.0% Nielsen<sup>1</sup>

	9M volume growth		Key drivers	% of Group 9M volume
Western Europe	<u>BC</u> -6.8%	<u>Nielsen¹</u> -1.8%	Challenging environment with higher prices affecting customer behavior and SKU rationalization	32%
Central and Eastern Europe	-5.5%	-5.4%	Lower volumes for large regional and local Food Manufacturers, especially in Türkiye despite improved performance in Q3	13%
North America	-5.8%	-4.3%	New customer wins were more than offset by challenging market, customer ramp up in Toluca, Mexico as well as U.S. tariff related uncertainty in Q3	24%
Latin America	+8.3%	-1.9%	Brazil the key contributor to growth, led by innovation, compound solutions and solid Gourmet demand	3%
Asia Pacific, Middle East & Africa	+0.5%	-1.3%	Solid growth across cluster partly offset by China macro pressure and isolated customer demand challenges	8%

#### The World's Best Chocolate Solutions

<sup>1</sup>Source: Nielsen chocolate confectionery volume growth excluding e-commerce – 26 countries, September 2024 – April/May 2025. Data subject to adjustment to match Barry Callebaut's reporting period. Nielsen data only partially reflects the out-of-home and impulse consumption.



## **Clear actions underway to support deleverage**

#### Action plan centered on 3 key areas



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Reduce net working capital intensity

- Structurally lower inventory levels
- Optimize cocoa sourcing and bean blending
- Customer contracting: timing, flexibility, terms

Increase EBITDA

- BC Next Level savings
- Pricing actions for financing costs
- Cost improvements

Enhance financing structure

- Less cash consuming solutions to manage volatility
- Inventory-linked financing solutions

Ambition of <3.5x Net Debt / recurring EBITDA





## **Revising FY 24/25 outlook in an unprecedented market**

- Mid single-digit volume decrease in Global Chocolate and double-digit volume decrease in Global Cocoa
- Resulting in an overall around -7% volume decrease for the Group, with EBIT recurring expected to see a mid to high single-digit increase in local currencies



# As the industry is in a new normal, BC is continuing to drive decisive action to enhance resilience and agility

- **1.** Pricing: Leveraging cost-plus model, to pass through significant cocoa price increases
- **2. Strategic focus:** Prioritizing key growth pillars of Outsourcing, Gourmet, Specialties and AMEA supports our ambition for sustainable, profitable growth
- **3. Transformation in motion:** BC Next Level is delivering better customer experience, and enhancing agility, scalability, and cost efficiency

#### Building a stronger and more resilient Barry Callebaut



## Appendix



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### **Raw material price developments**

#### Indexed Raw material price changes September 2023 to May 31, 2025



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